



The foldable, portable, *designer* spot
for your infant or tot!
A clean and safe place for your child to lay, sit and play.

RETURN POLICY

Your satisfaction is very important to us. Merchandise can be returned for a refund or exchanged for another product within 14 business days from the ship date when accompanied by the proper documentation.

PLEASE NOTE:

1. We cannot accept returns or exchanges on any merchandise that has been used. We reserve the right to reject a return after inspection if we deem it was not returned in the condition it was sent to the customer.
2. We generally process returns/exchanges within a week of receiving them.
3. If returned merchandise was originally shipped free of charge to the customer, the cost of that outbound shipment will be deducted from the refund.

Please follow these steps for your return or exchange:

1. Email us at returns@softspotbywozzy for a RETURN AUTHORIZTION NUMBER, whether you are doing a return or an exchange.
2. Complete this form and include it with your merchandise
3. Ship your return to:
SoftSpot by Wozzy

ATTN: RETURN DEPT.

1506 Jeanette Way

Carrollton, TX 75006

NOTE: We recommend you ship your return with insurance and/or tracking number, as we are not responsible for lost or damaged merchandise in transit to us.

CUSTOMER INFORMATION	
NAME	
ADDRESS, CITY, STATE, ZIP	
DATE OF ORDER/ ORDER #	
REASON FOR RETURN	
ITEMS TO RETURN	
RETURN AUTHORIZATION #	
COMMENTS/SUGGESTIONS	

SoftSpot by Wozzy reserves the right to reject a return, if after inspection, we determine that it has not been returned in the condition it was sent to the customer.